

Read Me First

hp StorageWorks Standalone UDO Drive and Optical Jukeboxes

This document provides critical information needed for customers attaching devices to a Windows environment. Read this document in its entirety before proceeding to the manuals provided with this product.



Caution: Due to limitations of the Windows operating system, 8192 byte/sector media can cause Windows operating systems to "blue screen" during boot up if media is loaded in the drive.

There is a kernel fix for Windows 2000 (Microsoft Security Patch KB835732) available for this problem from Microsoft support at <http://support.microsoft.com/common/international.aspx>. Select your country from the drop-down list.

This problem is referenced in Microsoft Knowledge Base Article 831293. Be aware that while the article itself does not list a work-around, the appropriate kernel fix is available from Microsoft. There is no charge for the fix.

The corresponding security patch for Windows XP and Windows Server 2003 will be available soon through Microsoft.

For detailed information, please see the article *Windows and 8K devices* at <http://www.hp.com/go/udo>.

